



THH Sponsorship Program Policies & Procedures

At Tariro House of Hope (THH) we respect and protect our children and their families privacy. We want you to have the opportunity to develop a meaningful relationship with your sponsored child in a way that is **safe, secure and fulfilling for both of you**. Because of this, we ask our sponsors to abide by the following standards while participating and partnering in Tariro House of Hopes sponsorship program:

1. We ask our sponsors to help protect our children's personal and family information, please do not post their private information online.
2. Please do not directly contact your sponsored child or family without Tariro House of Hope's knowledge and consent. This includes contact through the Internet or social media (e.g. Instant Messaging, Facebook, Skype, etc.)
3. When communicating with your sponsor child we ask that you only contact them through us by either using our email address(s) or physical address.

For email: juliachanda@tarirohouseofhope.com and for our physical address please use our address in Zimbabwe, 1592A Zinyengere Township Epworth, Zimbabwe.

If you are mailing a letter to your sponsor child please address it as follows: Sponsor child first name + THH child ID e.g.

Sarah 1487
Tariro House of Hope
1592A Zinyengere Township
Epworth, Zimbabwe

4. THH does not allow unplanned and unsupervised visits to the child's residence under any circumstance.

5. In order to protect children's security and privacy, please do not post/share your sponsored child's last name online, even if your sponsor child shares with you their last name.

6. You are welcome to send your sponsored child stickers, bookmarks and photos with your letters – but please refrain from sending larger gifts, which can be problematic with customs and can cause jealousy between children. If you would like to get your sponsor child a special gift you can contact us and we can give you suggestions based on your sponsor child's needs and then you can send a donation for us to purchase that item for

your sponsor child or if you are visiting THH you can give it to them in person.

7. If you send your sponsor child a photo of yourself please be sensitive to the child's circumstances and avoid sending photos of material possessions e.g. your house or car etc. and anything that might be considered inappropriate e.g. revealing clothing etc.

8. In order to protect our children's security and privacy, please do not post your sponsored child's (or any THH children's) last name or child ID number on the internet and on social media sites. For example, it's fine to update your Facebook status or send a Tweet saying "I just sponsored a little girl named Maria from Zimbabwe!" –in fact, this is encouraged! But it's not okay to post her photo and say "This is my 12-year-old sponsored child, Maria Tasiwa, who lives in Epworth, Zimbabwe."

9. Because your privacy and security are equally important to us, sponsored children and families are discouraged from contacting you without THH's knowledge as well. This is to protect you from being solicited. Any un-facilitated contact or requests initiated by your sponsored child or their family should be reported immediately to Tariro House of Hope for both their security and yours.

The sponsorship process is contingent upon your agreement, as sponsor, that you will NOT attempt to contact a sponsored child, his or her family or community members, in any manner other than that prescribed and permitted by Tariro House of Hope. In particular, telephone calls, email or unplanned visits to the child's residence and community are forbidden without written permission and oversight by Tariro House of Hope. In addition, all postal mail and packages sent must conform to Tariro House of Hope's policy.

By submitting your Sponsorship Application Form you are indicating that you have read, understood and agree to abide by THH's Sponsorship Program Policies & Procedures.

